

## The customer must agree to our terms and conditions at the time of booking.

- Prices are quoted for a transport between 7 am to 7 pm. Afterwards, a 25% increase will be applied.
- In case of delays to flights or train, it is the passenger's responsibility to contact Ready to go. The Ready to go' driver will wait for the client at no extra charge for up to 60 minutes after the flight's scheduled arrival time. For delay over 60 minutes, the customer will be liable for a waiting fee of € 20 for each additional hour or part thereof. This charge must be settled prior to the vehicle's departure.
- If passengers fail to inform Ready to go that they have missed a flight or a train the driver will wait for up to 60 minutes after the flight's scheduled arrival time. After this time, the transfer will be cancelled and no refund given
- Full payment is required at the time of booking on line to ensure confirmation of the reservation. If Ready to go is able to provide the service, it will send a confirmation email with detailed booking information. If Ready to go is unable to provide the service, a cancellation of the booking request will be sent by email. All payments made for a booking will be refunded, if it is cancelled by Ready to go.
- For other mean of reservation, payment will be done before the departure of the vehicle. Without payment, the transport will be cancelled.
- The confirmation mail or email is your ticket. This must be presented to the Ready to go' driver for both the outward and return journeys. It is the responsibility of the client to ensure that all the informations on their final confirmation mail or email are correct. In case of mistake, Ready to go accepts no responsibility.
- Should you wish to **change** any details, this must be done in writing by either mail or email directly with Ready to go, **7** days prior the date of travel. Should you wish to **cancel** the reservation, the cancellation must be made at the latest 14 days before the time of travel. In case of non respect of the terms, Ready to go reserves the right, at its absolute discretion, to request administration fees. The client will receive an email confirming the cancellation
- Customers are limited to two items of luggage, including a ski or a snowboard bag. Any excess baggage must be declared at the time of booking to ensure that the correct vehicle is used. Customers are therefore advised to check the clauses concerning luggage and personal property in their travel insurance.
- It is prohibited to smoke in the vehicles and alcoholic drinks are not allowed. Ready to go reserves the right to refuse to carry any person who is thought to be under the influence of alcohol or drugs and/or whose behavior is considered to pose a threat to the driver, the vehicle or the other passenger(s).
- Ready to go will endeavour to carry the passenger with the minimum discomfort and inconvenience to his or her destination at the time shown on the ticket. However, Ready to go will not incur any liability whatsoever if circumstances beyond its control prevent the achievement of this responsibility. We advise you to check your travel insurance.  
Exceptional or severe weather conditions; unforeseen traffic delays; demonstrations; strikes/industrial action by third parties; vandalism and terrorist attacks; accidents causing delays to the vehicle; deaths and accident on the road; the vehicle being held or delayed by a police officer or government official; restricted vehicular access; other circumstances affecting passenger safety; problems caused by other customers; breakdown of vehicle...
- If Ready to go fails for any reason within its control to deliver its passengers to their confirmed destination, Ready to go will provide a suitable alternative means of transport such as another coach, train, private car, taxi etc. Any reimbursement made by Ready to go for the costs of an alternative means of transport incurred by the passenger to get to their ticketed destination shall be no more than the cost of getting to that destination by taxi.  
During busy/high season periods, Ready to go reserves the right to sub-contract out to other transport companies to guarantee transfers. In this case, our Terms and Conditions remain the same
- Ready to go's Terms and conditions are governed by French law